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| Rami Shoula  Delivery Driver | |
| |  |  | | --- | --- | |  | Profile Experienced and reliable Delivery Driver with over three years of experience transporting goods from production areas to customers and businesses. I bring forth a proven track record of timely, error-free deliveries, and a reputation for excellent customer service. Experienced in collecting payments, servicing delivery vehicles, and working with a team to ensure complete customer satisfaction. |  |  |  | | --- | --- | |  | Employment HistoryDelivery Driver at Fido's Inc. , Valhalla August 2015 — September 2019   * Provide quality customer service from the beginning of a transaction to the end. * Utilize excellent time management skills to ensure that orders are received on time. * Accurately processed order paperwork and payment transactions. * Complied with company safety and sanitary standards at all times. * Maintained the cleanliness of the trucks to ensure goods were transported in an acceptable environment. * Assisted with food preparation when necessary.  Delivery Driver at Erickson's Inc. , New York September 2008 — July 2015   * Worked in collaboration with other departments to ensure exceptional customer service with the delivery of high-end items. * Adhered to safety rules when operating the trucks. * Handled credit invoices and collected proper authorizations to proceed with transactions. * Carefully packed and unpacked goods. * Assisted customers and reported any customer complaints. * Performed routine maintenance checks on trucks. * Ensured that all goods were delivered in a safe, timely, and effective manner. |  |  |  | | --- | --- | |  | EducationHigh School Diploma, Norwell High School, Norwell September 2009 — May 2013 |  |  |  | | --- | --- | |  | ReferencesLisa Ford from Fido's Inc. [lford@fidosinc.com](mailto:lford@fidosinc.com) · 914-585-5596 Ben Hayworth from Fido's Inc. [bhayworth@fidosinc.com](mailto:bhayworth@fidosinc.com) · 914-293-2290 Genna Leeds from Erickson's Inc. [genna@ericksonsinc.org](mailto:genna@ericksonsinc.org) · 212-394-3902 | | DetailsSkills  |  |  | | --- | --- | | Customer Service Skills | | |  |  |  |  |  | | --- | --- | | Clean Driving Record | | |  |  |  |  |  | | --- | --- | | Safe Driving Skills | | |  |  |  |  |  | | --- | --- | | Navigation Skills | | |  |  |  |  |  | | --- | --- | | Physical Fitness and Endurance | | |  |  |  |  |  | | --- | --- | | Time Management Skills | | |  |  |  Languages  |  |  | | --- | --- | | Spanish | | |  |  | |